

## Your Team

Salesperson/DSM \_\_\_\_\_

Installation Coordinator \_\_\_\_\_

Acct. Relationship Manager \_\_\_\_\_

Sales Engineer \_\_\_\_\_



## Customer Care



### CUSTOMER RESOURCES PAGE

[logix.com/customer-resources/](http://logix.com/customer-resources/)

### ESCALATION LIST

[logix.com/wp-content/uploads/2019/05/logix-escalation-list-full-list.pdf](http://logix.com/wp-content/uploads/2019/05/logix-escalation-list-full-list.pdf)



### TECH SUPPORT

1-800-444-0258 | [logix.com/help](http://logix.com/help)

### NETWORK OPERATIONS CENTER

1-866-374-6662 | [noc@logix.com](mailto:noc@logix.com)

## Billing



### BILLING QUESTIONS

[logix.com/billing-support/](http://logix.com/billing-support/)



### BILLING DEPARTMENT

1-800-999-8105



### MAKE ELECTRONIC PAYMENT

Visa, MasterCard, ACH, Autodraft:  
[logix.com/pay-my-bill](http://logix.com/pay-my-bill)



### MAIL PAPER PAYMENT

LOGIX Fiber Networks  
P.O. Box 3608  
Houston, TX 77253-3608