



# Why Considering the Total Cost of Ownership of Hosted PBX Makes Sense



Learn why a hosted PBX system is ideal for telecommuting workforces and how it will save you time and money by reducing your total cost of ownership.

# Why Considering the Total Cost of Ownership of a Hosted PBX System Makes Sense for Growing Companies

When selecting any type of technology, it's a good idea to examine the total cost of ownership (TCO). TCO includes costs associated with any initial outlay as well as operating costs such as the cost of maintenance and even personnel costs over the life of the equipment. Only by looking at the TCO can you get an idea of the true costs of adopting a technology.

For business phone service, there's good news about switching to a hosted private branch exchange (PBX) system. Not only does it provide immediate savings versus an on-premises PBX, but it also provides a lower TCO.

## A Hosted PBX Has Lower Initial Costs

With a hosted PBX system, the upfront costs are much lower and you don't need a third party to install the system or train users. With a hosted PBX, there is no hardware to buy. This business phone system shifts the expense from capital expenses to operating expenses by eliminating capital purchases for hardware and software, which enables businesses to better project expenses

## Ease of Setup and Use

Typically, all you will need is a fast Internet connection; the hosted PBX provider and the software will do the rest. Users can plug a phone into any Internet port or use a mobile app from a smartphone to access calls and call data from anywhere.

## Built for Today's Mobile and Remote Workforce

Hosted PBX systems offer mobility options so that both calls and functions like call transcription can follow employees wherever they are. This mobile functionality means that you can conduct business in any situation.

## A Hosted PBX Has Lower Operational Costs

A hosted PBX system also has lower ongoing operational costs when compared to an on-premises PBX system.

## Other Important Benefits of a Hosted PBX

Besides a lower TCO, there are less obvious but equally important benefits of a hosted PBX combined with Voice over Internet Protocol (VoIP) business phone service.

### Reliability

A hosted PBX enabled by a dedicated fiber network provides a reliable system for your business phone needs. The best hosted PBX system providers have service-level agreements that guarantee 99.999% uptime. If there is a power outage or problem at your location, calls are routed to alternate locations or mobile devices.

### Productivity

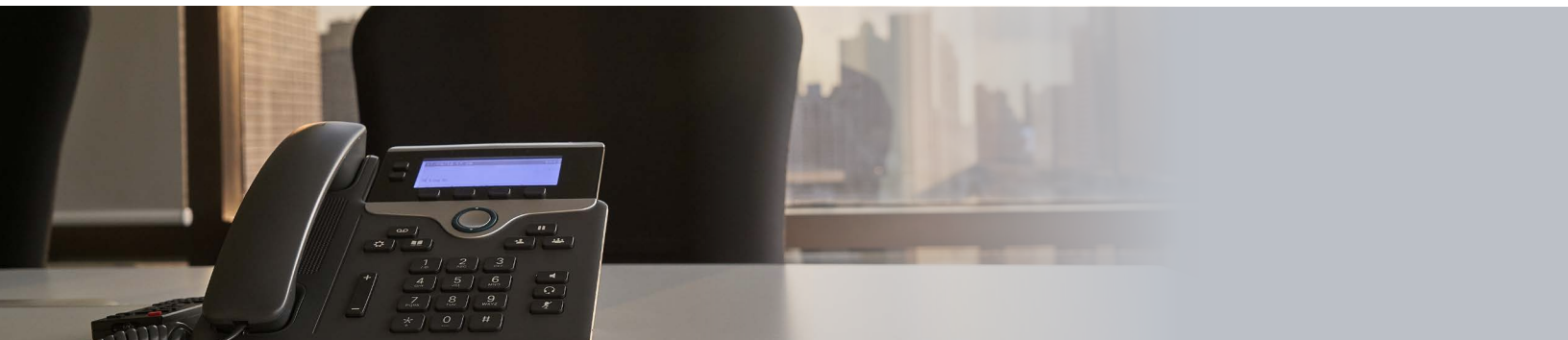
Productivity improves when employees can take advantage of advanced calling features cloud-hosted PBX offers including, auto-attendant, voicemail to text, call recording, and unified communication and collaboration tools.

### Mobility

Installing soft clients or apps on smartphones and other mobile devices enable employees to access the same features and make and receive calls wherever they are. Customers calling a mobile phone or receiving a call from an employee will see the same business number as usual.

### Disaster Recovery

In case of a disaster, a hosted PBX keeps your business up and running during the crisis and helps it get back on its feet more quickly. In addition to mobility features, data is stored securely in the cloud and can be accessed at any time and from anywhere.



## LOGIX Hosted PBX is Built for Business

Besides a lower TCO, there are less obvious but equally important benefits of a hosted PBX system. When it comes to choosing a hosted PBX system provider, LOGIX is the preferred choice for thousands of businesses across Texas.

LOGIX provides reliable hosted PBX systems and VoIP business phone service backed by a dedicated fiber network that stretches more than 265,000 fiber miles. More than 3,000 enterprise buildings, 10,000 businesses and 100 data centers are connected to provide robust, secure and reliable service.

The LOGIX fiber network is monitored 24/7 year-round by a team of IT and security professionals at LOGIX's network operations center (NOC), which ensures that you receive high-quality business phone service and support from local experts.



**Request a quote today.**

Let LOGIX show you how a hosted PBX system can reduce your phone system's total cost of ownership and help you grow your business.