



LOGIX Business Voice Cloud Integrates With Microsoft Teams for Improved Teamwork and Productivity



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Microsoft Teams brings all of your Microsoft 365 (formerly known as Office 365) apps into a unified platform. It is fully integrated with Microsoft 365 tools, so you can use Word, Excel, PowerPoint, SharePoint, and other Microsoft products within Teams. There is no longer a need to juggle apps and ensure that everyone is using the right platform. It also makes running a Microsoft Teams meeting easy, since everyone is on the same page.

Team members will not need to use other videoconferencing software tools, such as Zoom, Slack, Skype, FaceTime, WebEx, or other software, because everyone will have access to the same collaboration tools. It makes communication seamless, and makes it much easier for information technology teams to manage by reducing reliance on other software.

Why Integrate Microsoft Teams With Business Voice Cloud

Microsoft Teams is a great way to communicate and collaborate with coworkers. You can launch videoconferencing software for a Microsoft Teams meeting with remote employees, create chat channels for project management, and share files and collaborate in real time.

What you cannot do is make or receive external voice calls. Microsoft Teams does not offer the capability to dial numbers or receive phone calls without access to a public switched telephone network. Microsoft Teams does not have a phone number to call in, therefore, customers cannot call you on Teams unless you are connected to a public switched telephone network (PSTN).

Teams also does not include the advanced calling features that you are used to having, such as call recording, call reporting or contact center.

That is where LOGIX Business Voice Cloud comes in.

LOGIX Business Voice Cloud is a robust, cloud hosted solution that integrates with Microsoft Teams to add public switched telephone network access into the Microsoft platform. Combining Teams with voice services networking from LOGIX creates a powerful solution that helps you manage all communications within the Teams environment.

You will be able to use Teams on desk phones, smartphones, tablets, and laptops, whether people are in the office or working remotely. It will work on Windows, Mac, iOS, and Android operating systems, and on any connected device where you have the app installed. With Business Voice Cloud, your existing business phone number can be used with the Teams client so that external callers can reach you directly wherever you are.

LOGIX will work with you through every step of the integration process so you can begin taking advantage of the capabilities of Microsoft Teams as well as the advanced calling features of Voice over Internet Protocol.

The Benefits of Microsoft Teams

If you are using Microsoft 365, it already comes with Microsoft Teams. There is also a free standalone version available if you are connecting with others who are not using Microsoft products.

Hosting a virtual Microsoft Teams meeting is easy with its videoconferencing software. Within Teams, you can seamlessly access any of the other Microsoft apps without having to change platforms. You also get several other benefits, including:

- Real-time chat channels
- Powerful collaboration tools to view, share, edit and annotate
- Integrated scheduling options

Microsoft Teams meetings scale at an incredible rate. You can have as many as 10,000 simultaneous attendees in one of your videoconferences and instantly send notices to every participant.

The Benefits of Teams Integration with LOGIX

LOGIX Business Voice Cloud adds external voice calling to Microsoft Teams and provides the cloud infrastructure you need to ensure you never miss a call.

Using LOGIX as your hosted PBX provider means that there is no additional equipment to buy or maintain. You also get the exceptional reliability that is a hallmark of the LOGIX fiber network — 99.999% guaranteed uptime and a Texas-based network operations center that monitors your connectivity 24/7 year-round for performance and security.

With LOGIX, you will get unlimited local and long-distancing calling and can access advanced calling features such as:

- Call recording
- Call reporting
- Contact center
- Advanced IVR Routing
- Virtual Numbers
- Virtual faxing

With LOGIX Business Voice Cloud, you also have an easy way to scale as your business evolves. You only pay for what you need right now and can keep your options open for the future. Adding or removing phone lines is quick and easy, and you do not need to pay for excess capacity that you do not need.



Added Functionality With No Additional Hardware or Downloads

Using Direct Routing to integrate with LOGIX voice network with Microsoft Teams provides added functionality without requiring you to download and install new software or add plug-ins. Employees can use it immediately and improve productivity, making it easy for remote users working at home.

Improve Productivity With Teams and LOGIX Business Voice Cloud

Using Microsoft Teams improves productivity. A Microsoft-commissioned study by Forrester Consulting surveyed nearly 300 businesses. Every business using Teams reported an increase in productivity among their employees and cited an improvement in collaboration and teamwork. Of the companies surveyed, 88% said that bringing all of their apps into the Microsoft Teams platform saved them as much as four hours a week.

When everyone is working on the same platform, it is simply easier to get things done. Onboarding new employees is also quicker and requires less training, since you are not juggling multiple apps and platforms for communications and collaboration.

Combing the power of Microsoft Teams and LOGIX Business Voice Cloud creates a unified communication and collaboration platform that helps employees stay connected with each other and with customers.

Contact LOGIX Fiber Networks to request a quote or learn more about how to integrate Microsoft Teams with Business Voice Cloud.

[Request a Quote](#)