

Your Team

Salesperson/DSM _____

Installation Coordinator _____

Acct. Relationship Manager _____

Sales Engineer _____



Customer Care



CUSTOMER RESOURCES PAGE

logix.com/customer-resources/

ESCALATION LIST

See Customer Escalations List under Customer Resource page



TECH SUPPORT

1-800-444-0258 | logix.com/help

NETWORK OPERATIONS CENTER

1-800-444-0258 | noc@logix.com

Billing



BILLING QUESTIONS

logix.com/billing-support/



BILLING DEPARTMENT

1-800-999-8105



MAKE ELECTRONIC PAYMENT

Visa, Master Card, Autodraft:
logix.com/pay-my-bill



MAIL PAPER PAYMENT

LOGIX Fiber Networks
PO Box 734120
Dallas, TX 75373-4120