



Intervals begin when below items have completed:

- Fully executed contract.
- Account credit approval.
- Completion of all required paperwork provided with order submission.
- Assurance that building facilities exist and no construction or buildout is required.

Note: Implementation Coordinators (ICs) will communicate final expected completion dates to **all** Customers, and will keep Customers updated throughout the process.

Order Type	Estimated Interval
LOGIX Data Only (On Net Fiber)	30 Days
LOGIX Data and/or Voice (On Net Fiber - New #s Only – No Porting)	30 Days
LOGIX Data and/or Voice (On Net Fiber – Porting in Numbers)	30 Days
LOGIX Data and/or Voice (Near Net Fiber)	30-45 Days
LOGIX Business Voice Cloud (Hosted PBX): Less than 50 phones More than 50 Phones	30 Days 45 Days
LOGIX Data and/or Voice (Fiber Not Ready)	Determined By LOGIX Construction Dept.
Data and/or Voice OFF-NET Metro Ethernet	90-120 Days (New) 30-45 Days (Upgrades)

- Intervals are intended as guidelines for communication and Customer expectations.
- Intervals are subject to change based on Customer site conditions or circumstances.
- Some off-net providers have unique installation requirements.