



**Force Majeure Event**  
**Houston Texas and Surrounding Area**  
**Severe Weather Event**  
**5/16/24 – 5/25/24**

Logix Fiber Networks (Logix) is providing notification of its declaration of a Force Majeure event back to 06:00 pm on May 16, 2024, for all of the Logix service areas in and around Houston, Texas due to the impact of severe storms including heavy rain, wind, and related extreme weather that recently passed through the region and that continue to impact operations.

While Logix expects the event to continue through May 25, 2024, Logix has been working to put in place temporary workarounds in an effort to minimize the likelihood of service disruption. Please note that Logix will continue its efforts to minimize any time or delay you may experience.

Although Logix does not typically provide an affirmative notice for Force Majeure events, due to the scope and damage to infrastructure in certain areas, both known and unknown, that has negatively impacted the ability to perform at normal response intervals and has delayed functions including installation and repair, this special notice is being provided.

If the event has had a negative impact on Logix's performance under your service agreement and any applicable performance commitments, please be advised the event constitutes a Force Majeure event as defined in your agreement. Logix reserves all rights consistent with applicable state and federal law and with the relevant Force Majeure terms in your agreement(s) and any applicable performance commitments.

Please note that this notice is in addition to any self-enforcing provisions in your agreement and our tariffs.

Please direct any additional questions to your account manager or Logix customer service.